

# CRACKING THE CODE

CHARLES KNIGHT, ADVANCE HE

NICOLA WATCHMAN-SMITH, TEESSIDE UNIVERSITY

CHAIR: SUNDAY BLAKE, WONKHE



By Cibyl & Wonkhe

I feel part of a community of students and staff

		Strongly agree	Agree	Disagree	Strongly disagree
How fair has the marking and assessment been on your course?	Very fair	46% ↑	21% ↓	15% ↓	10% ↓
	Fair	49% ↓	67% ↑	61%	52%
	Not very fair	5% ↓	11%	20% ↑	22% ↑
	Not at all fair	0% ↓	1% ↓	5% ↑	16% ↑



By Cibyl & Wonkhe

I feel part of a community of students and staff

		Strongly agree	Agree	Disagree	Strongly disagree
How good are staff at explaining things and making the subject engaging	Very good	59% ↑	28% ↓	11% ↓	8% ↓
	Good	39% ↓	65% ↑	63%	59%
	Not very good	1% ↓	7% ↓	22% ↑	22% ↑
	Not at all good	0% ↓	0% ↓	4% ↑	10% ↑



By Cibyl & Wonkhe

		Domicile		
		UK	EU	Non-EU
How good are staff at explaining things and making the subject engaging	Very good	25% ↓	22%	40% ↑
	Good	64% ↑	56%	51% ↓
	Not very good	10%	18% ↑	7% ↓
	Not at all good	2%	4% ↑	1%



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		Domicile		
		UK	EU	Non-EU
How well have the IT resources and facilities supported your learning	Very well	33% ↓	32%	52% ↑
	Well	52% ↑	46%	39% ↓
	Not very well	9%	10%	6% ↓
	Not at all well	1%	5% ↑	1%



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# Cracking the code

- We know that domicile has an impact
- We know that consistency has an impact
- We know that belonging / community has a significant impact
- We know that organisation and management have a major impact too

## Learning resources

- Not about quality per se
- Almost all negatives about availability
  - Cost
  - Space
  - Sharing
  - Opening hours



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