# Secrets of political thinking

**Students' Unions 2021**Jim Dickinson, Wonkhe SUs



#### WONKHE

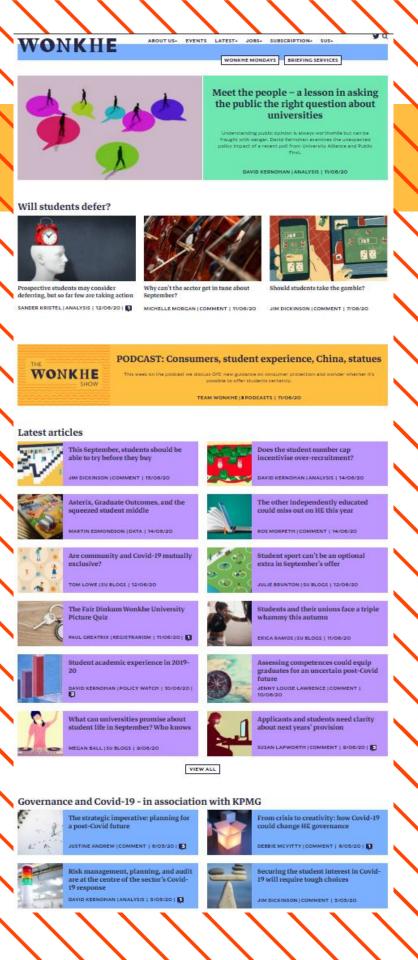
#### **About Wonkhe**

- Wonkhe is the home of higher education policy, bringing the sector together through expert analysis.
- A community of diverse voices, we provide platforms to drive the policy conversation forward and bring about real change.
- We like to do things differently, offer the unexpected and challenge the status quo. And all because we love HE and want to make it better for everyone.
- Our articles lead the higher education debate with analysis and commentary, driven by hundreds of different voices.
- Our events bring the sector together to explore higher education themes and drive professional development in HE.
- Our podcast platform publishes The Wonkhe Show our weekly roundup of everything going on in HE.



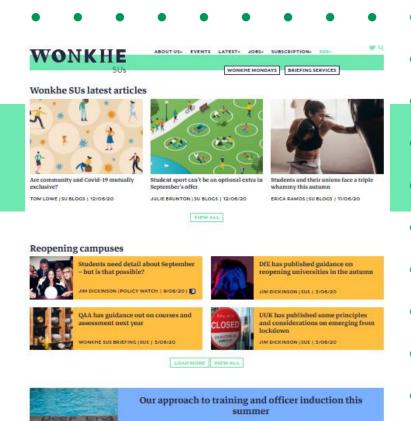
#### **About Wonkhe**

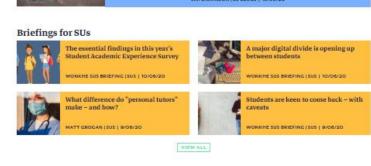
- Our flagship email briefing, Wonkhe Mondays keeps the sector up to date with a weekly look at the latest developments in UK HE policy.
- And the Wonkhe Daily is depended on to keep the HE sector, government and agencies ahead of the HE policy and news curve.
- We work with a range of organisations in around higher education that share our goals and support our work.
- Wonkhe depends on contributions from across higher education – if you would like to write for us, please read our guide to writing for Wonkhe, and get in touch to pitch an article.



### Like Wonkhe, but for SUs

- Wonkhe SUs is a subscription service for students' unions that is designed to save officers and staff time, and improve the effectiveness of student representation, campaigning and policy work.
- We do this through a mixture of expert briefings, emails, alerts, webinars, training and special projects.
- Representing students effectively is tough when policy is complex, confusing and constantly changing. We know that officers and staff that understand the environment are more effective, and get more done. We help with that.
- We think the challenges on students and students unions are increasing, and require rapid, creative thinking. We provide and facilitate that too.











Covid-19 and students

This September, students should be able to try before they buy

Student academic experience in 2015
20

DAVID RESNOHAN | POLICY WATCH | 10/20/2

### Like Wonkhe, but for SUs

- At Wonkhe we love students' unions. Many of us began our careers in students' unions. We think the UK students' union system is unrivalled around the world and makes UK higher education better. So we naturally want to deliver work in this area.
- We see work with students' unions as an investment in our mission to improve higher education policymaking, provide a platform unheard and diverse voices, and an opportunity to support the sector's wider talent pipeline.
- We're not a representative body we'll never seek to speak on behalf of students or students' unions. That's your job, along with your National Union.
- We're also not a campaigning body there won't be a national demonstration or a lobby of parliament.
- We're not democratic and we're non-partisan. That doesn't mean you won't hear professional opinions from the team and doesn't mean we won't involve SUs and students in our work - but we won't take a policy position or have an elected committee.

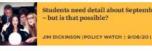








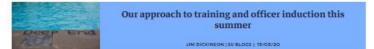




















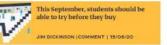














### Like Wonkhe, but for SUs

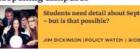
- As well as strict higher education policy, we have an interest in and expertise in wider areas that apply to HE - like equality and diversity, governance and charity law, and freedom of speech.
- We know you are busy so we'll do the reading so you don't have to, distilling the essentials and helping you lead and deliver for your students in the process.
- When you are as familiar with the issues as your university's senior team, you're more effective.
- We're up to date in the sector we're relied upon for our quality and timely analysis so we like to stay nimble and be responsive. We keep our operation lean, our partnerships wide and don't get bogged down by bureaucracy or layers of complexity.

























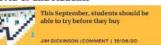














#### How it works

- Minimum twice weekly policy briefings and beginner's guides on key issues in higher education
- Access to our briefings archive with over 250 guides to key issues and research findings on students and SUs
- A entitlement to a day's training for your officers on effective policy analysis and creation
- A bespoke weekly email for SUs featuring the latest developments, news coverage, analysis and opportunities for SUs as well as news from around the network
- Access to our WhatsApp alerts and group
- Access to the Wonkhe Daily: our flagship briefing intelligence service for universities
- Weekly interactive webinars from the team on issues in HE you will be discussing with your institution
- Team Wonkhe on retainer, offering advice and support with your representation and policy issues and regular catch ups
- Discounted rates to Wonkhe events, including the flagship Wonkfest
- Access to the Wonkhe Briefing our termly policy digest

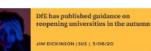






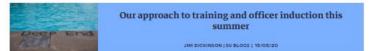






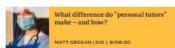


























# Plus things like...

Study tour to Baltics and Finland itinerary and details



#### Do students' unions make a difference?

Do students' unions make a difference? Jim Dickinson has the lowdown on new research into student involvement and student outcomes





#### Wonkhe SUs latest articles





#### Reopening campuses







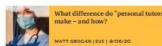




Our approach to training and officer induction this









#### Subscribing to Wonkhe SUs

#### Essential Friday SUs email briefing











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#### WONKHE

### Representing students

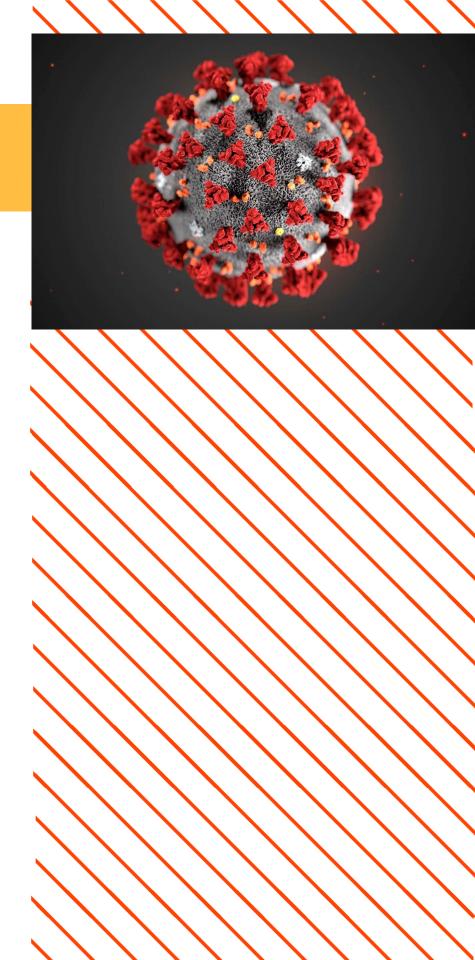
- Representing students/winning for students/achieving change/promoting, defending & rights of students
- All involve strengths and weaknesses
   approach (manifesto,
   lobbying/campaigning/outcome "hunting")
- All can involve opportunities and threats approach (events, reviews, initiatives, bandwagons – "fishing")
- Forecasting v Planning



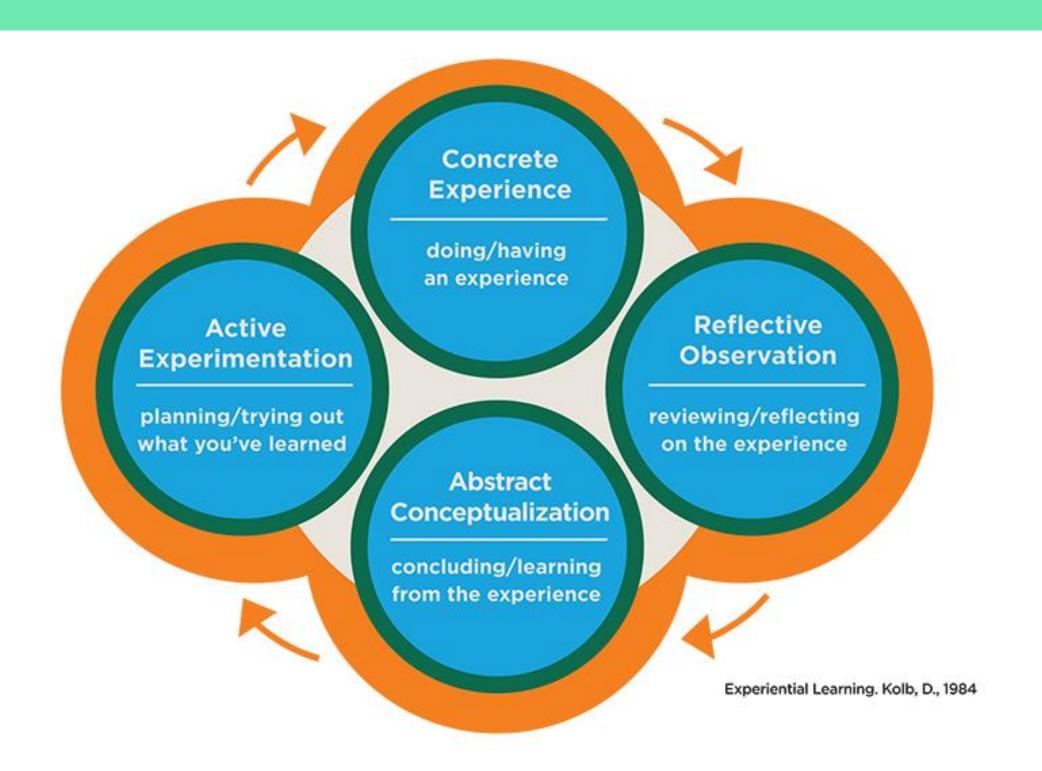


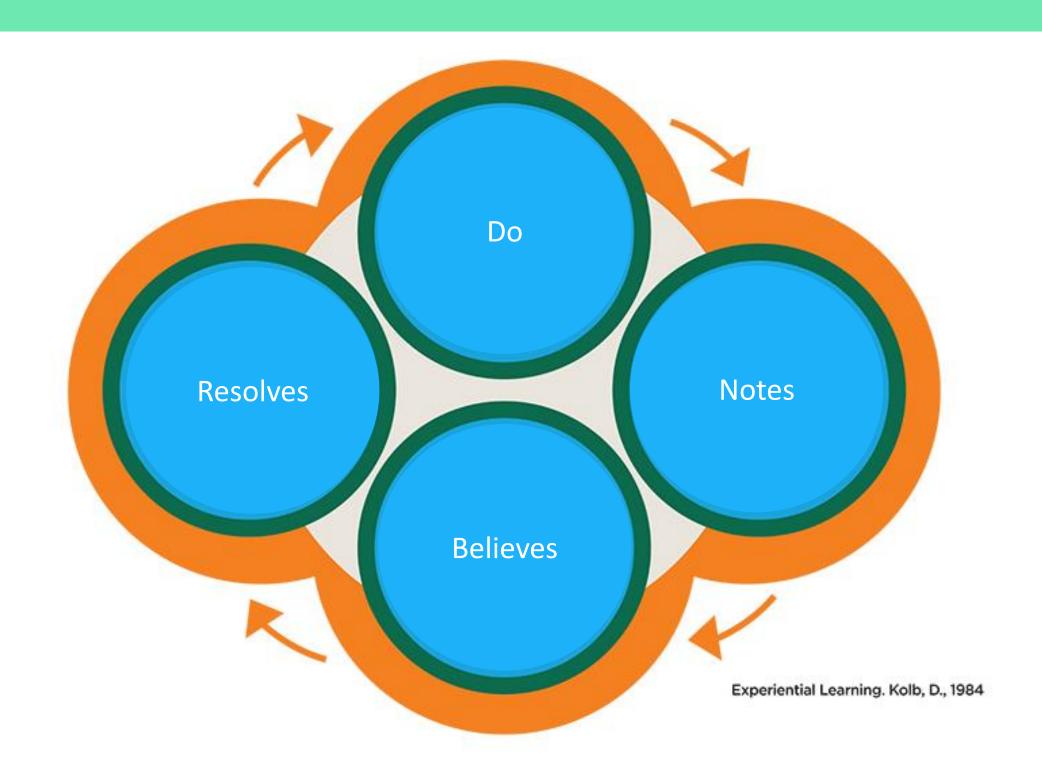
#### What did we learn?

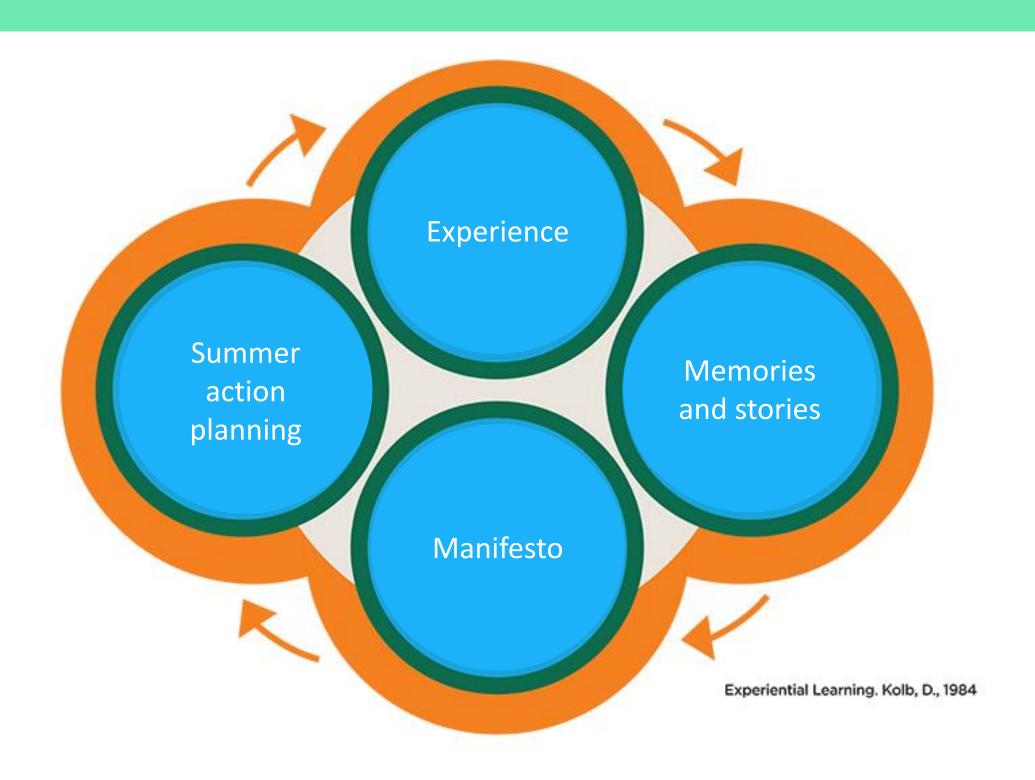
- 1. HE can move quickly when it takes control executive power and Partnership renegotiation?
- 2. Government likes to get out of the way
- 3. Learning is social, social is learning
- 4. It's their lives that matter
- 5. Students are actually really into education
- 6. Students are not well protected
- 7. Look at the state of accommodation
- 8. Regulated students conduct matters
- 9. Students and communities needs work
- 10. Democracy and student interests how can they work more intelligently and rapidly?



#### WONKHI







#### Decisions

- How to respond to a problem
- How to respond to a proposal
- How to respond to an assertion about students
- What to select for focussed work
- What to communicate about and how to communicate about it
- Who to talk to about something



Now, I'd like to start with an example of somebody who had a question-and-answer session after one of my lectures reported a story, and that was a story

He said he'd been listening to a symphony, and it was absolutely glorious music and at the very end of the recording, there was a dreadful screeching sound.

And then he added, really quite emotionally, it ruined the whole experience. But it hadn't. What it had ruined were the memories of the experience.

He had had the experience. He had had 20 minutes of glorious music. They counted for nothing because he was left with a memory; the memory was ruined, and the memory was all that he had gotten to keep.



#### WONKHE



# System 1 thinking



How does this woman feel?

"A lifetime's worth of wisdom" Steven D. Levitt, co-author of Freakonomics The International Bestseller Thinking, Fast and Slow Daniel Kahneman Winner of the Nobel Prize

## System 2 thinking

17 x 24 =

- Deliberate
- Effortful
- Orderly

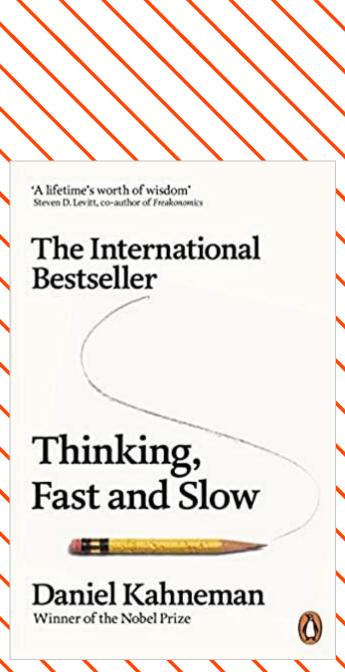
The International Bestseller

Thinking,
Fast and Slow

Daniel Kahneman
Winner of the Nobel Prize

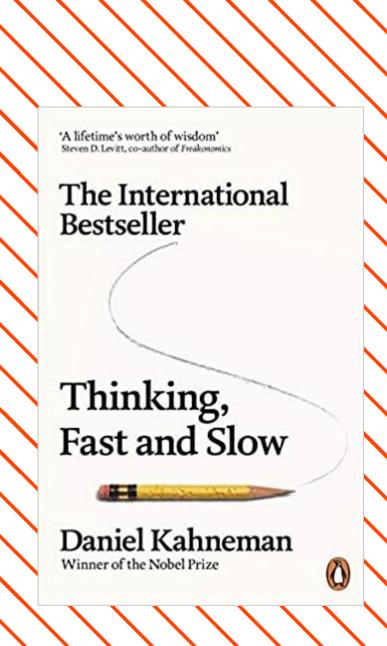
## System 1 – fast thinking

- Detect one object is more distant than another
- Orient the source of a sudden sound
- Complete the phrase "bread and ..."
- Make a "disgust face" when shown a horrible picture
- Detect hostility in a voice
- Answer to 2 + 2 =?



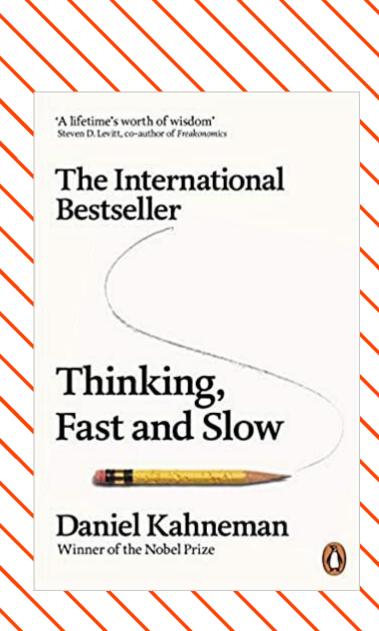
# System 1 – fast thinking

- Read words on large billboards
- Drive a car on an empty road
- Find a strong move in chess (if you are a chess master)
- Understand simple sentences
- Recognise that a "meek and tidy soul with a passion for detail" resembles an occupational stereotype.



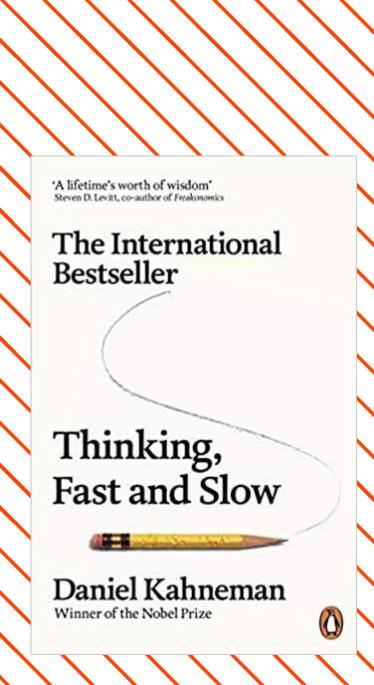
### System 2 – slow thinking

- Brace for the starter gun in a race
- Focus attention on the clowns in a circus
- Look for a woman with white hair
- Search memory to identify a surprising sound
- Maintain a faster walking speed than is natural for you
- Monitor the appropriateness of you behaviour in a social situation



### System 2 – slow thinking

- Count the occurrences of the letter a in a page of text
- Tell someone your phone number
- Park in a narrow space (for most people)
- Compare two washing machines for overall value
- Fill out a tax form
- Check the validity of a complex logical argument

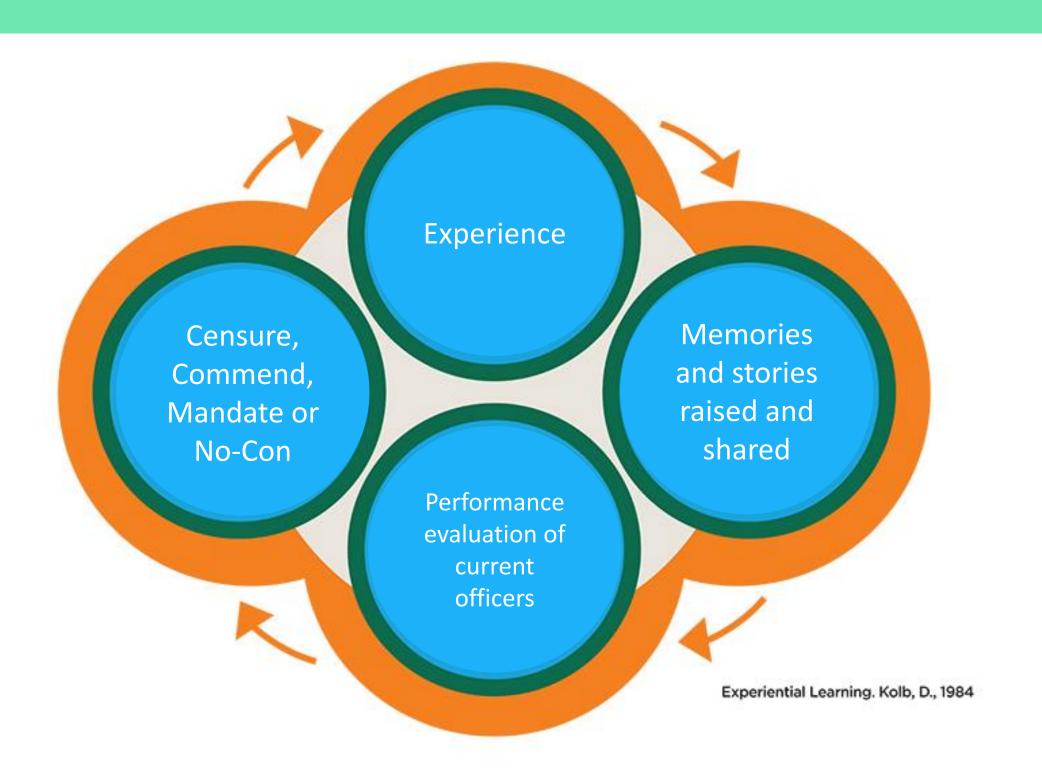


### Maybe

- Summer for SUs/officers as "unreal world" but also "how things work"
- July, August and September is slow thinking analytical, deliberate, evidence based
- October, November, December is fast thinking
   subconscious, instinctive

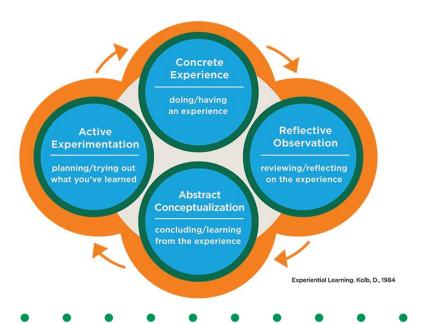
• So to improve thinking and decision making in the "real world" do we reprogram subconscious, or take more time(s) out?





### A question

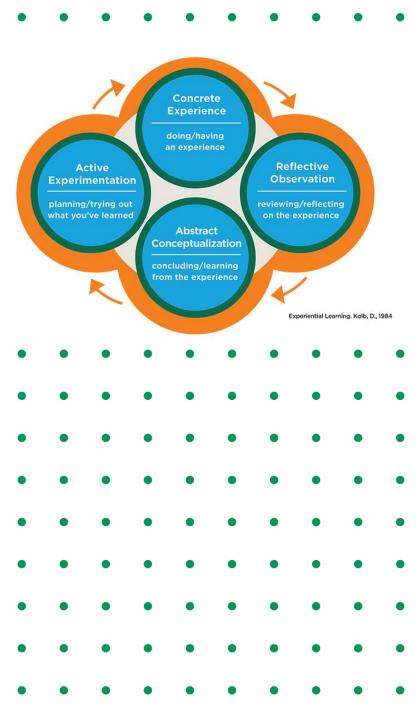
- Imagine the FT officer team at your SU are all standing for re-election next year.
- The election could be called at any moment between Sep and April, and current officers can't campaign.
- They can only win if the whole team wins.
- What would change about your union? About how it works? What gets decided? How it communicates? How it runs?



# **A question**

Figure 1 Model of administrative and representative effectiveness

	Administrative effec	ctiveness
		High
	Efficient Democracy	Efficient Bossdom
	A	С
	High	Low
Representative effectiveness		
	В	D
	Mis-managed Democracy	Mis-managed Bossdom
		Low

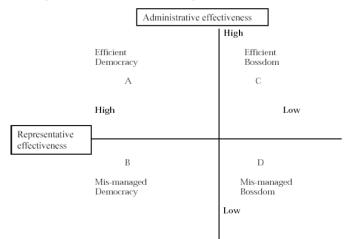


Source: Adapted from Child et al. 1973: 80.

#### Representative:

a flexibility of operations to suit the needs of different membership groups located within different situations, a duplication of functions in order to build checks and balances into union control, a multiplicity of communications in order to allow maximum interchange...of opinion, and a holding back of decision-making until every viewpoint has been expressed

#### Figure 1 Model of administrative and representative effectiveness



Source: Adapted from Child et al. 1973: 80

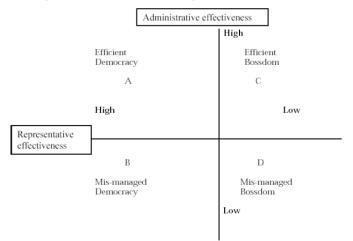


#### Administrative:

is the design of an organisation in such a way that specified tasks or outcomes are attained with certainty or economy.

these conditions appear in many instances to require a routinisation of operations, specialisation of functions, directness of communication, and speed in decision-making

#### Figure 1 Model of administrative and representative effectiveness



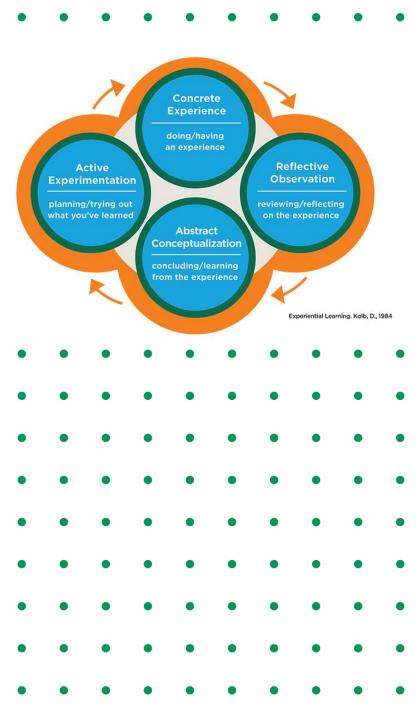
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Source: Adapted from Child et al. 1973: 80.

# Policy analysis



- Types of leadership on offer
- Types of solutions to problems

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### 1. Repetition





#### 2. Reflection

• Can I argue that the thing I'm about to do or decide or say addresses something people recognise in the student experience?



### 3. Empathy buckets

 Demonstrating that in making a decision – even a difficult one - you've listened, noticed and understood.

 Doing so extensively and vividly through narrative



### 4. Giving students things to do

 Community empowerment – here's a thing you can use to do amazing things

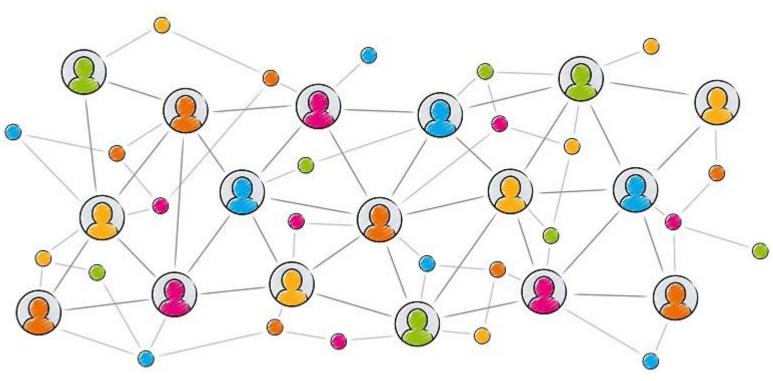
V

- Here's a thing I have done for you to rescue you
- Sometimes these are the same things for example, securing additional student financial support
- (Do you want students to think you looked after them or made them feel powerful)



#### 5. Connect

 Connecting for benefit is about influencing others in the student space and being a partner in them getting it right





## 6. Effort not just attainment

 Good politicians talk about what they believe and the way in which they've been arguing for it, not just their achievements.

City MP speaks up for Portsmouth rail users in Parliament



York Outer MP speaks up for residents on fly tipping

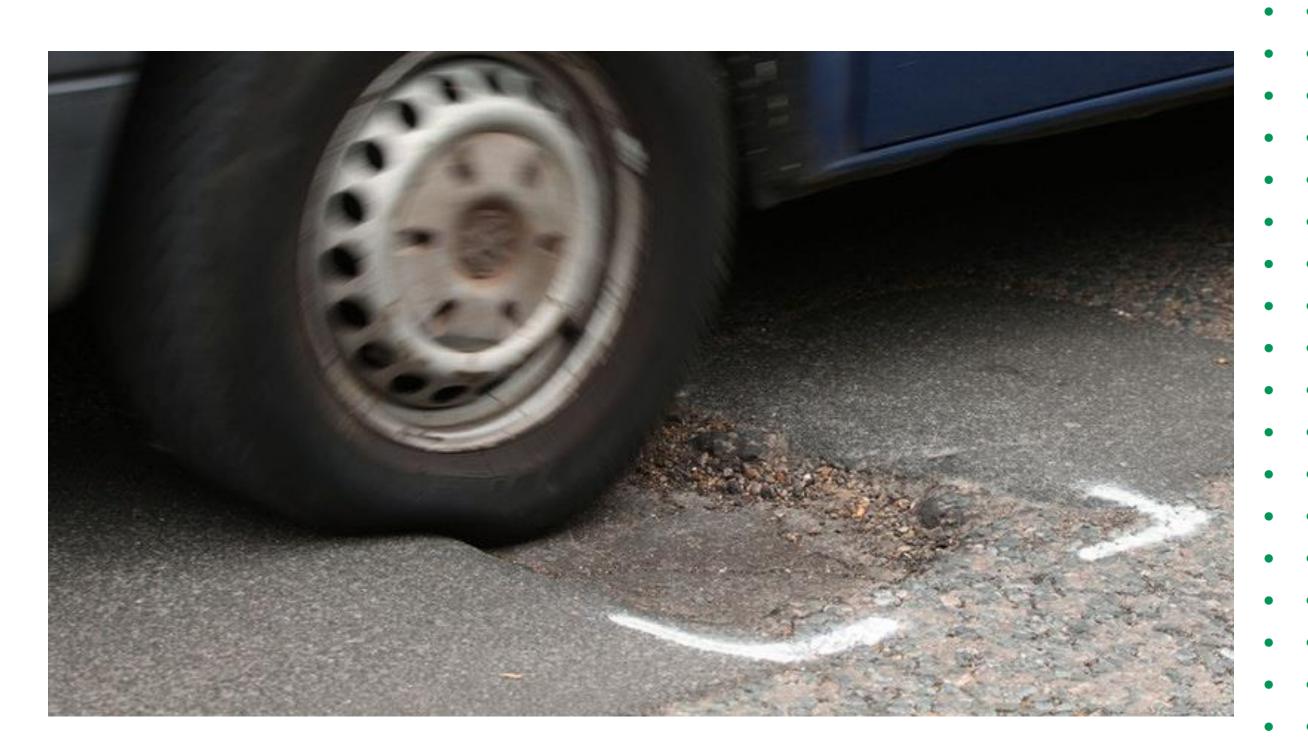
ı**lı Like** Share ▼ Tweet

Wednesday, 18 April, 2018

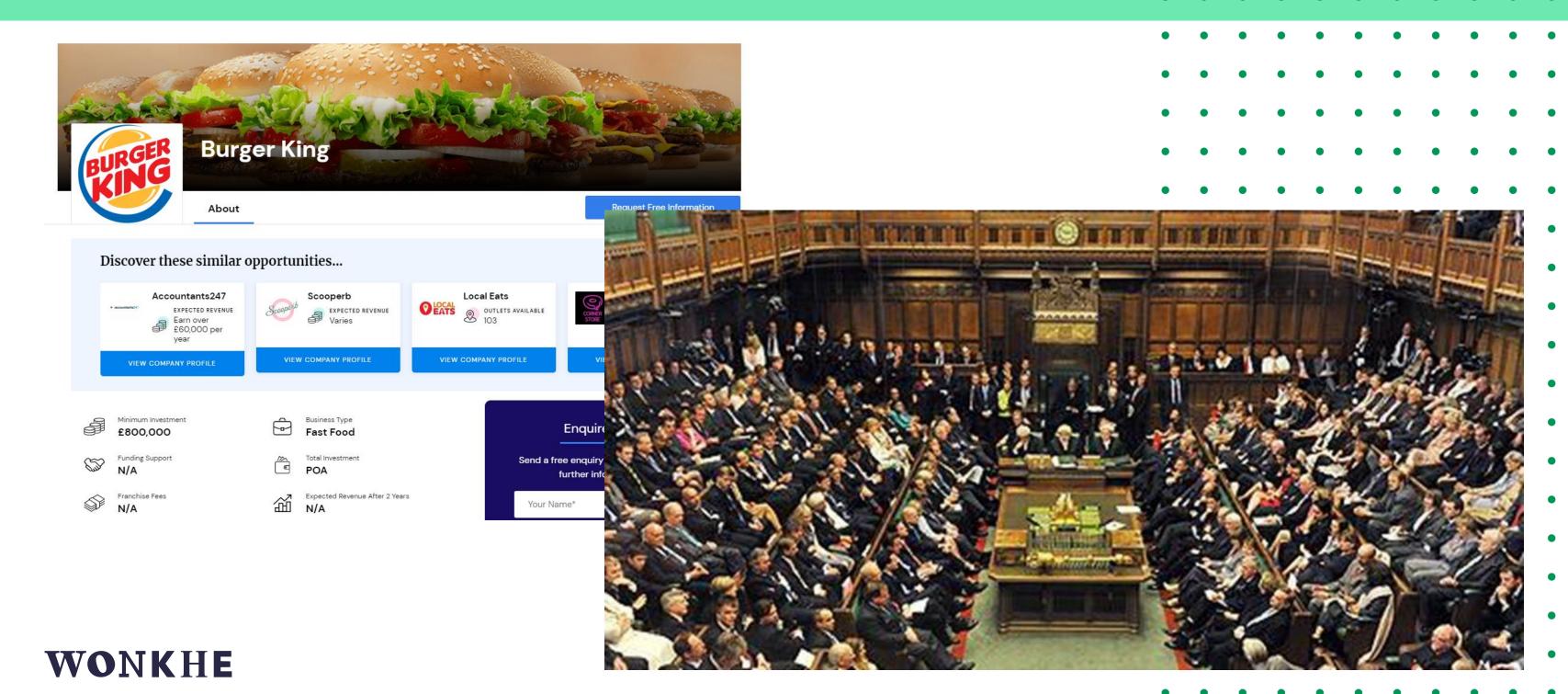




# 7. Loads of little things



## 8. Political franchising



## 9. Wrong?

• Be actually sorry (not just for the impact), as a human, very quickly, in as plain language as

possible

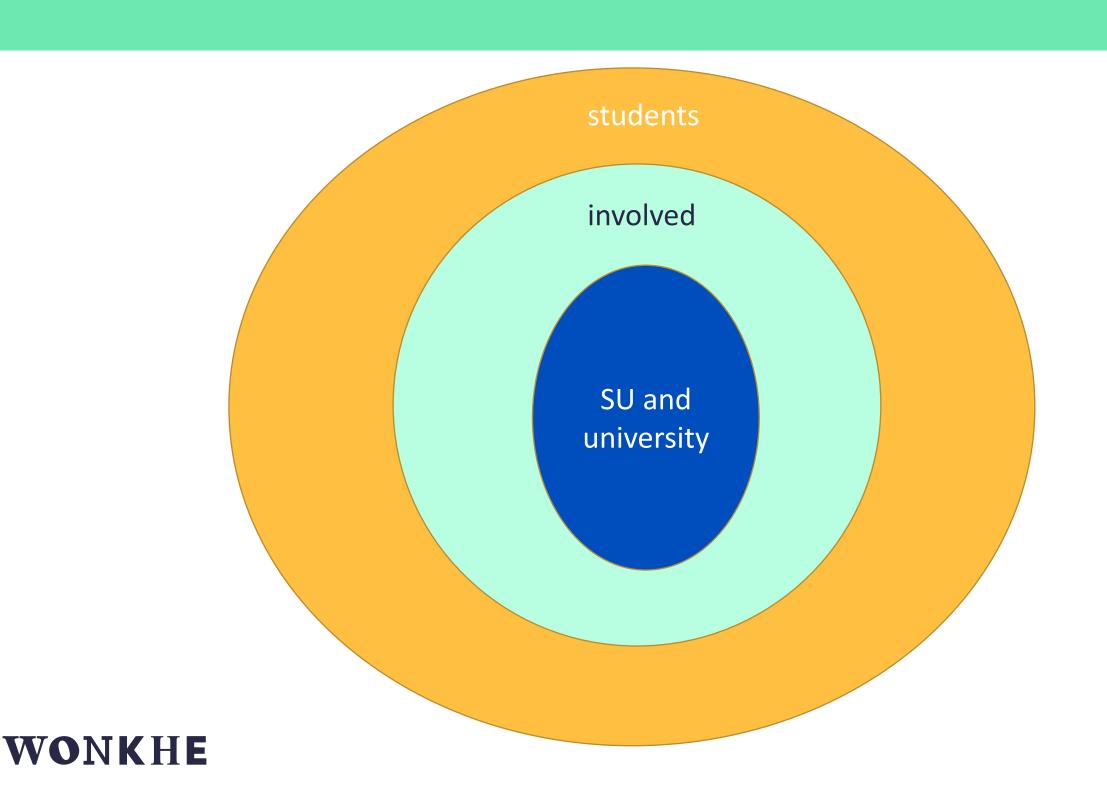


## 10. Condemnation?

- (Most) people don't like relentless conflict but
- (Most) people do like being "stood up for"



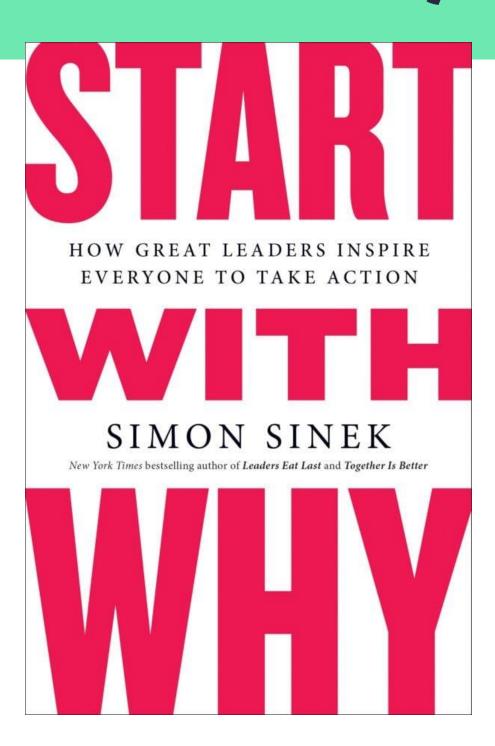
## 11. Talk in the circle you're in



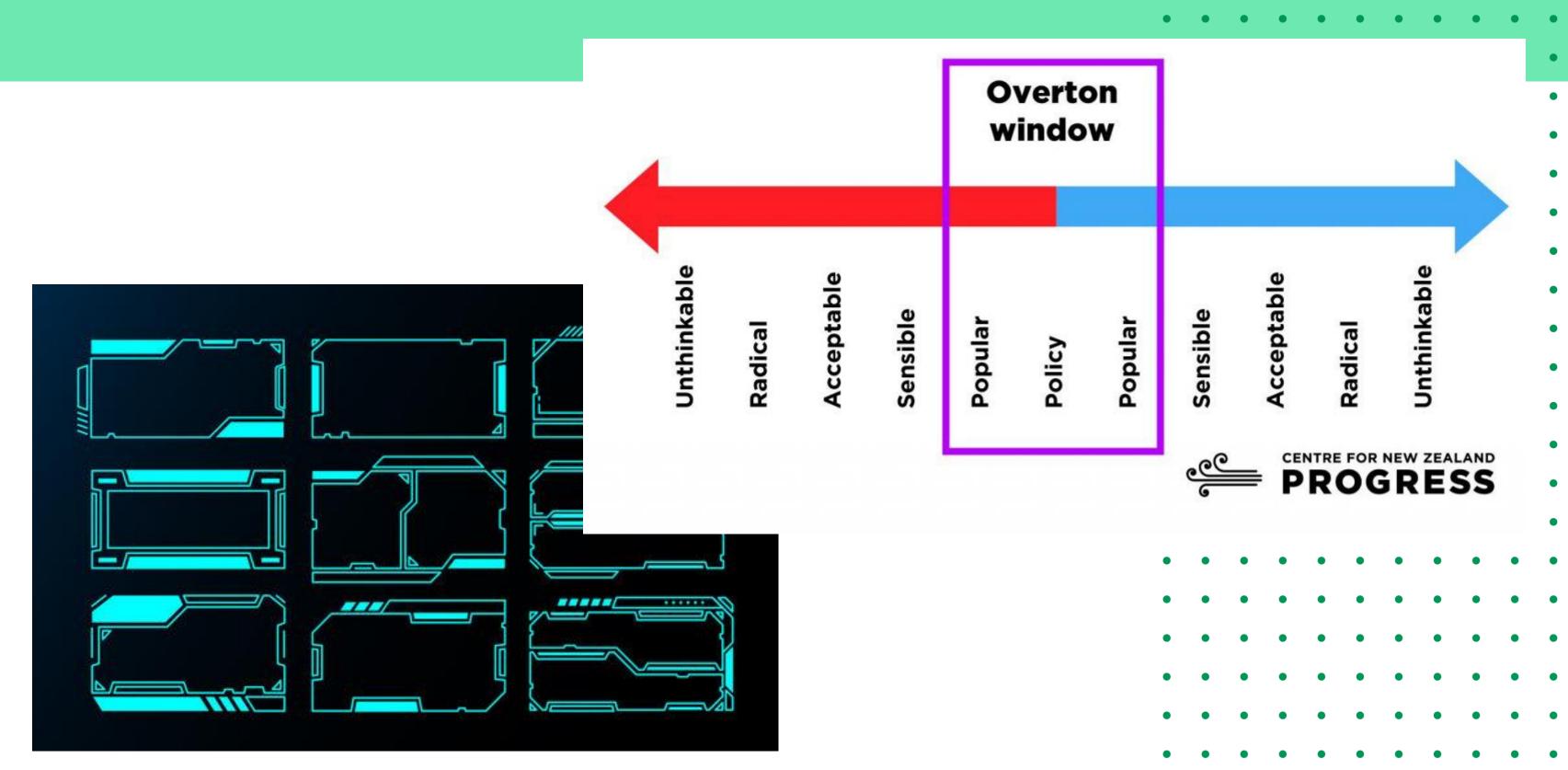
## 12. Don't crash moving buses



## 13. Restart with why

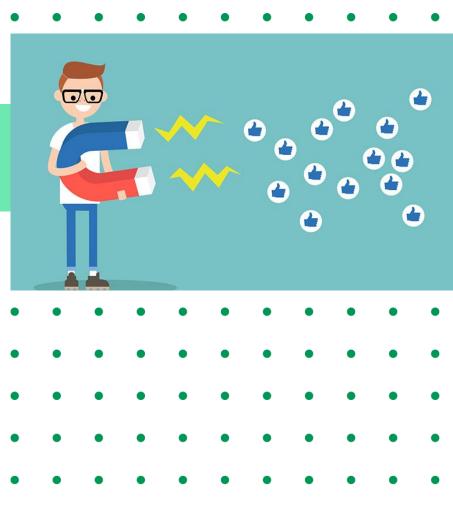


### 14. Frame others' decisions ahead of time



### 15. Involvement

- Mass involvement in evidence gathering
- Managed involvement in deliberation



## 16. "Side aligning"

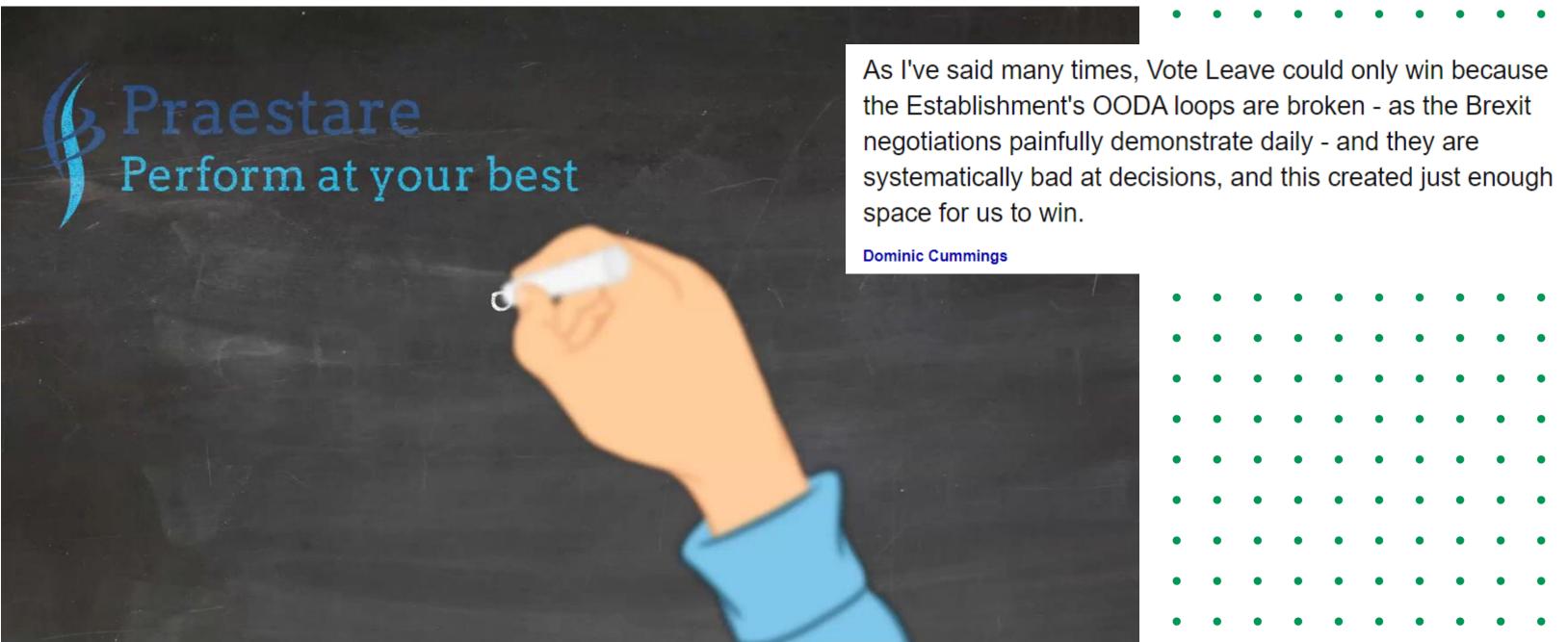
 In proposals, comms, tweets, contributions being suddenly careful about who is included in "us", "our" or "we" and who is included in

"them", "their" or "theirs"



## Loop the loop

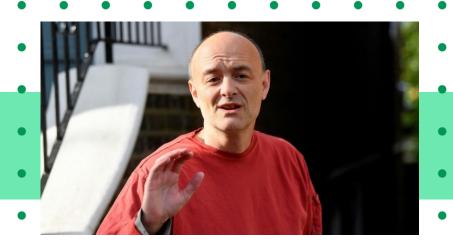




## Loop the loop

As I've said many times, Vote Leave could only win because the Establishment's OODA loops are broken - as the Brexit negotiations painfully demonstrate daily - and they are systematically bad at decisions, and this created just enough space for us to win.

**Dominic Cummings** 



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