Students and staff generate and interpret data to draw working conclusions that enable meaningful interventions around students' engagement, wellbeing, and academic development journey.

Example: a personal academic tutor initiates a conversation with a student based on changes to their learning engagement profile.

People

PATs
Student services
Peer supporters
Students

SUCCESS

Those involved in the provision of academic support have a clear sense of the objectives, their role in the wider system, and are empowered to enact and develop that role informed by their own practical experience and context, within institutional strategic parameters. Activity is purposeful, aligned, and structured.

Example: a course team develops an approach to embedding some academic support in scheduled teaching time, freeing up time for more developmental one to one conversations with students.

Data

Demographic

Learning engagement

Student and staff sentiment

System process data

Theory

Strategic and governance framework

Evidence from the literature on student development

Theory of change

The system makes provision for feedback loops so that data is fed into ongoing evaluation of the effectiveness of the different elements of the system.

Example: tracking student learning engagement following particular activities or interventions